

Namibia's Digital Disability-Assessment System — Replacing Paper Forms With a WHODAS-Based Online Process

Digital Inclusion · Good practice · Namibia

Quality score: 48/100

Evidence strength: Descriptive / self-reported

Summary

In September 2026, Namibia launched a Digital Programme for Medical Assessment for Persons with Disabilities, replacing paper forms with an online WHODAS 2.0/ICD-11 process meant to cut waiting times and travel, though rural connectivity gaps and weak follow-up services persist.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	0/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-15

[Namibia's Ministry of Health and Social Services](#) — accessed 2026-09-15

[The Namibian: Digital disability system faces rural roadblocks](#) — accessed 2026-09-15

[Informanté: New disability assessment system launched to improve access to services](#) — accessed 2026-09-15

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