

New Taipei City's Campus Connect App and Education Data Platform — Municipal AI Reaches Every Public School

AI in Education · Good practice · Taiwan

Quality score: 40/100

Evidence strength: Moderate

Summary

New Taipei City's 'Campus Connect' app (930,000+ downloads) and AI voice assistant handle attendance, fees and leave requests across all public schools, while a linked big-data platform replaced in-person school reviews — winning Taiwan's 2025 Government Service Award.

Key dimensions

Dimension	Score
Evidence of learning impact	0/3
Equity & inclusion	2/3
Transparency, ethics & data protection	1/3
Teacher capability & pedagogy	0/3
Scalability & sustainability	3/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-09-07

New Taipei City Education Bureau, with MiTAC Information Technology and National Taiwan Normal University — accessed 2026-09-07

New Taipei City — Campus Connect achievement — accessed 2026-09-07

New Taipei City — Education Report System — accessed 2026-09-07

United Daily News — AI assistant Xiaotong — accessed 2026-09-07

Korea Times — AI education data platform — accessed 2026-09-07

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