

Noi Bai Airport's Facial-Recognition Autogates Cut Hanoi Security Checks From Two Minutes to Three Seconds

AI in the Public Sector · Good practice · Vietnam

Quality score: 60/100

Evidence strength: Moderate

Summary

State-owned ACV replaced manual passport checks at Hanoi's Noi Bai Terminal 2 with biometric facial-recognition autogates on 19 December 2025, cutting security screening from 1-2 minutes to 1-3 seconds as capacity grew from 10 million to 15 million passengers a year.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-02

[Airports Corporation of Vietnam \(ACV\)](#) — accessed 2026-09-02

[VnExpress International — Noi Bai cuts security checks to 3 seconds](#) — accessed 2026-09-02

[Airports Corporation of Vietnam — Noi Bai T2 seamless journey](#) — accessed 2026-09-02

[Biometric Update — Vietnam's digital ID push accelerates](#) — accessed 2026-09-02

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