

Nomfundo AI — Eswatini Pilots an AI Teaching-Assistant Chatbot in Three Schools Amid Teacher-Union Pushback

AI in Education · Good practice · Eswatini

Quality score: 20/100

Evidence strength: Descriptive / self-reported

Summary

Eswatini's Schools Online Foundation, with the Ministry of Education, piloted Nomfundo AI, a syllabus-trained chatbot teaching assistant, in three high schools from January 2024 -- while the teachers' union publicly warned it was rolled out before schools were ready.

Key dimensions

Dimension	Score
Evidence of learning impact	0/3
Equity & inclusion	1/3
Transparency, ethics & data protection	1/3
Teacher capability & pedagogy	0/3
Scalability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-18

[Schools Online Foundation; Eswatini Ministry of Education and Training](#) — accessed 2026-08-18

[Africa-Press / Times of Eswatini: Online Robot Teacher for Schools](#) — accessed 2026-08-18

[VOA Africa: Eswatini Schools Incorporate AI in Education, Some Teachers Resist](#) — accessed 2026-08-18

Cite this — Evidoria. *Nomfundo AI — Eswatini Pilots an AI Teaching-Assistant Chatbot in Three Schools Amid Teacher-Union Pushback*. Persistent ID: 010810a1-d1e0-42a7-8567-5996085a98a4.