

NTNU's Copilot Pilot in Norway's Data Protection Sandbox — A Public University Concludes It Is Not Ready to Roll Out Microsoft 365 Copilot

AI in the Public Sector · Good practice · Norway

Quality score: 80/100

Evidence strength: Strong

Summary

NTNU piloted Microsoft 365 Copilot in spring 2024 inside Datatilsynet's sandbox; its exit report gave eight findings and concluded NTNU was not ready to deploy it organisation-wide.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	3/3
Transferability / demonstrated replication	3/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	3/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-30

[Norwegian University of Science and Technology \(NTNU\) with Datatilsynet](#) — accessed 2026-09-30

[Datatilsynet: NTNU, Copilot through the lens of data protection](#) — accessed 2026-09-30

[NTNU: Copilot project](#) — accessed 2026-09-30

[NTNU Open: project findings report](#) — accessed 2026-09-30

Cite this — Evidoria. *NTNU's Copilot Pilot in Norway's Data Protection Sandbox — A Public University Concludes It Is Not Ready to Roll Out Microsoft 365 Copilot*. Persistent ID: ce35ac3b-af0a-4e54-9545-d83b75179ada.