

One Stop Crisis Centre (OSCC) — Malaysia's Hospital-Based Model for GBV Survivors

Gender Equality · Good practice · Malaysia

Quality score: 56/100

Evidence strength: Moderate

Summary

Piloted at Hospital Kuala Lumpur in 1994 and mandated nationwide by a 1996 Ministry of Health circular, Malaysia's OSCC places medical, police, legal and shelter referral under one hospital roof for survivors of rape, domestic violence and child abuse.

Key dimensions

Dimension	Score
Evaluated outcomes	1/1
Transferability / replicability	3/3
Impact on gender equality	1/1
Effectiveness	0/1
Efficiency	0/1
Sustainability	0/1
Achievement / evidence	1/1
Gender-mainstreaming embedding	1/1
Curator validation	0/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-31

[Ministry of Health Malaysia / Hospital Kuala Lumpur](#) — accessed 2026-08-31

[One stop crisis centres: a policy analysis of the Malaysian response to intimate partner violence](#) — accessed 2026-08-31

[Sexual assault cases presenting in OSCC of a tertiary hospital in Malaysia: a retrospective study](#) — accessed 2026-08-31

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