

Ontario's AI Scribe Programme — Auditor General Finds 9 of 20 Approved Clinical Note-Taking Systems Fabricated Content

AI in the Public Sector · Good practice · Canada

Quality score: 53/100

Evidence strength: Moderate

Summary

Ontario approved 20 AI scribe vendors for physicians (5,000+ participating). The Auditor General's May 2026 testing found 9 fabricated content, 12 swapped drugs, and 17 missed mental-health details, while procurement weighted Ontario presence at 30% vs 4% for accuracy.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-10-09

[Ontario Ministry of Health; Supply Ontario; OntarioMD](#) — accessed 2026-10-09

[The Register — Ontario AI scribe audit](#) — accessed 2026-10-09

[HR Reporter — AI systems for Ontario doctors hallucinate](#) — accessed 2026-10-09

[Auditor General of Ontario — 2026 news release](#) — accessed 2026-10-09

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