

Osloskolen's Own School Chatbot — Oslo Municipality's Privacy-Compliant Alternative to Commercial AI, with a 236-Teacher Early-Adoption Study

AI in Education · Good practice · Norway

Quality score: 40/100

Evidence strength: Moderate

Summary

In October 2023 Oslo launched its own school chatbot as a privacy-compliant alternative to commercial AI. A peer-reviewed survey of 236 teachers found self-efficacy drove perceived usefulness while management support was weak; learning outcomes remain unmeasured.

Key dimensions

Dimension	Score
Evidence of learning impact	0/3
Equity & inclusion	1/3
Transparency, ethics & data protection	2/3
Teacher capability & pedagogy	1/3
Scalability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-10-14

Oslo Municipality (Osloskolen / Education Agency) — accessed 2026-10-14

Elstad & Eriksen (2024), NJCIE — accessed 2026-10-14

Oslo kommune: KI i Osloskolen — accessed 2026-10-14

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