

Overheidsbrede Monitor Generatieve AI — the Netherlands' Government-Wide Tracker of GenAI Use by Civil Servants

AI in the Public Sector · Good practice · Netherlands

Quality score: 80/100

Evidence strength: Observational / pre–post

Summary

TNO's second annual census of generative-AI use across Dutch government found applications grew from 8 in 2024 to 81 in 2025 — 78% built for civil servants' own internal work, and 37 already in daily use, led by municipalities.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	3/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	3/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-13

[TNO \(Netherlands Organisation for Applied Scientific Research\)](#) — accessed 2026-07-13

[Rijksoverheid.nl: Overheidsbrede Monitor Generatieve AI \(TNO 2025-R12653\)](#) — accessed 2026-07-13

[TNO: Sterke stijging gebruik generatieve AI door overheid](#) — accessed 2026-07-13

[Dutch Startup: Government AI Leap: From 8 to 81 GenAI Applications](#) — accessed 2026-07-13

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