

Pair — Singapore's generative-AI assistant for public officers

AI in the Public Sector · Good practice · Singapore

Quality score: 87/100

Evidence strength: Descriptive / self-reported

Summary

Pair is GovTech Singapore's LLM assistant for civil servants — drafting, research and analysis — with 60,000+ registered users across 100+ agencies, 20,000+ weekly active users and an estimated 46% time saved on admin tasks.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	3/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	3/3
Governance, capability & sustainability	3/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE evaluation](#) — accessed 2026-06-19

[GovTech Singapore — Pair](#) — accessed 2026-06-19

[UNDP — Pairing with AI for public-sector impact](#) — accessed 2026-06-19

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