

Pearly — Barbados's Citizen-Reporting and Government-Information App

AI in the Public Sector · Good practice · Barbados

Quality score: 33/100

Evidence strength: Descriptive / self-reported

Summary

Barbadian firm Touchstar built 'Pearly', an app letting citizens report issues like potholes to the right ministry and query info on 150+ government entities; live with 10,000+ downloads by August 2026.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	0/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-12

[Touchstar Group of Companies, with Barbados's Office of Citizen Engagement and Media Relations](#) — accessed 2026-09-12

[Barbados Today: Government goes digital with 'Pearly'](#) — accessed 2026-09-12

[Barbados Today: Potholes complaints, bus tracking top Pearly app usage](#) — accessed 2026-09-12

[AI Barbados: Chatbb, Pearly, and 800 Students](#) — accessed 2026-09-12

[Pearly Barbados on the App Store](#) — accessed 2026-09-12

Cite this — Evidoria. *Pearly — Barbados's Citizen-Reporting and Government-Information App*. Persistent ID: c63640fa-112a-4655-88df-b367fe93a38b.