

PlanAI: AI-Summarised Public Consultation Analysis for Cambridge Planning

AI in the Public Sector · Good practice · United Kingdom

Quality score: 73/100

Evidence strength: Descriptive / self-reported

Summary

University of Liverpool and Greater Cambridge Shared Planning built PlanAI to summarise consultation responses. On 3 trial consultations it summarised 320 submissions in 16 minutes, versus 60+ hours of manual work.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	3/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-02

[Greater Cambridge Shared Planning & University of Liverpool](#) — accessed 2026-08-02

[Local Government Association case study](#) — accessed 2026-08-02

[UKAuthority coverage](#) — accessed 2026-08-02

[MHCLG Digital blog](#) — accessed 2026-08-02

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