

PLLuM in mObywatel — Poland's Sovereign-Language-Model AI Assistant for Public Services

AI in the Public Sector · Good practice · Poland

Quality score: 60/100

Evidence strength: Descriptive / self-reported

Summary

A Polish academic-government consortium built PLLuM, a homegrown LLM, piloted in Człuchowa from August 2025 and rolled into the national mObywatel app by December 2025. Press testing found it gave an outdated answer identifying Poland's own Prosecutor General.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-19

[Ministry of Digital Affairs \(Ministerstwo Cyfryzacji\) with NASK and the PLLuM academic consortium](#) — accessed 2026-07-19

[Bankier.pl: Polski model językowy PLLuM w mObywatelu](#) — accessed 2026-07-19

[Notes from Poland: City becomes first to use Polish AI model to support local administration](#) — accessed 2026-07-19

[Benchmark.pl: Tak działa "polski ChatGPT" — PLLuM wyłożył się na pierwszym pytaniu](#) — accessed 2026-07-19

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