

Point Park University Deploys 'Skilly' AI Chatbot to Field 24/7 Admissions Questions

AI in Education · Good practice · United States of America

Quality score: 20/100

Evidence strength: Cautionary / limited

Summary

Point Park University in Pittsburgh partnered with local firm Skilly AI to launch a 24/7 chatbot answering prospective-student questions on admissions, tuition and scholarships, easing counsellor workload; no independent outcome data has been published yet.

Key dimensions

Dimension	Score
Evidence of learning impact	0/3
Equity & inclusion	1/3
Transparency, ethics & data protection	1/3
Teacher capability & pedagogy	0/3
Scalability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-05

[Point Park University](#) — accessed 2026-09-05

[Pittsburgh Post-Gazette — Point Park University launches AI chatbot to field admissions questions](#) — accessed 2026-09-05

[TribLive — AI chatbot, 'Skilly,' to answer prospective Point Park University students' questions](#) — accessed 2026-09-05

[GovTech — Point Park University Deploys AI Chatbot for Admissions Help](#) — accessed 2026-09-05

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