

Portugal's Decree-Law 83/2018 — Mandatory Web & App Accessibility with EU-Reported Audits

Digital Inclusion · Good practice · Portugal

Quality score: 88/100

Evidence strength: Strong

Summary

Portugal's Decree-Law 83/2018 made public-sector websites and apps legally accessible, with AMA auditing compliance and reporting to the EU every three years; its 2022-2024 report found contrast-ratio failures on over 88% of audited sites.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-23

[Agência para a Modernização Administrativa \(AMA\)](#) — accessed 2026-08-23

[AMA — Acessibilidade Digital, Decreto-Lei 83/2018](#) — accessed 2026-08-23

[European Commission — Web Accessibility Directive monitoring reports 2022-2024](#) — accessed 2026-08-23

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