

Portugal's Selo de Usabilidade e Acessibilidade — Gold Tier Requires Testing with Disabled Users

Digital Inclusion · Good practice · Portugal

Quality score: 72/100

Evidence strength: Strong

Summary

Portugal's tiered Bronze-Silver-Gold accessibility seal, run by AMA and INR, requires Gold applicants to usability-test sites and apps with people with disabilities and prove fixes were made. Seals doubled 2022–2024, but under 10% of declared sites hold one.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	0/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-24

[Agência para a Modernização Administrativa \(AMA\) & Instituto Nacional para a Reabilitação \(INR\)](#) — accessed 2026-08-24

[Selo de Usabilidade e Acessibilidade \(AMA\)](#) — accessed 2026-08-24

[Evolução da Declaração e do Selo 2022-24](#) — [acessibilidade.gov.pt](#) — accessed 2026-08-24

[O que é o Selo Ouro](#) — [Wiremaze](#) — accessed 2026-08-24

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