

POTRAZ Digital Centres – National Rural Digital Access Network, Zimbabwe

Digital Inclusion · Good practice · Zimbabwe

Quality score: 68/100

Evidence strength: Observational / pre–post

Summary

POTRAZ has commissioned 182 Community Information Centres and upgraded 98 to Digital Centres with Starlink broadband, while distributing 25,000+ computers to 1,400+ schools—though usage is constrained by low surrounding digital literacy.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	0/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-06-27

[Postal and Telecommunications Regulatory Authority of Zimbabwe \(POTRAZ\)](#) — accessed 2026-06-27

[LONDA Zimbabwe Digital Rights & Inclusion Report 2023](#) — accessed 2026-06-27

[SpaceInAfrica: Zimbabwe Accelerates Digital Inclusion \(June 2026\)](#) — accessed 2026-06-27

[TechAfrica News: POTRAZ upgrades Digital Centres](#) — accessed 2026-06-27

[IJRISS case study: CIC community development \(Chinhoyi\)](#) — accessed 2026-06-27

[Freedom House Freedom on the Net Zimbabwe 2024](#) — accessed 2026-06-27

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