PRISM — A User-Centred Tablet System for Older Adults, Tested in Two Randomised Trials With a Fading and a Null Result

Digital Inclusion · Good practice · United States of America

Quality score: 52/100

Evidence strength: Moderate

Summary

NIA-funded CREATE researchers built PRISM, software designed with older users. In a 300-person RCT it cut loneliness at 6 months, but the gap faded by 12; a 245-person follow-up found no added benefit over a plain tablet with equal training.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	0/1
Evaluation evidence	1/1
Demonstrated reach	0/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-18

CREATE — Center for Research and Education on Aging and Technology Enhancement (University of Miami, Florida State University, Georgia Tech) — accessed 2026-11-18

PRISM 2.0 trial — Innovation in Aging 2024 (PMC) — accessed 2026-11-18

Original PRISM RCT — The Gerontologist (University of Illinois record) — accessed 2026-11-18

Weill Cornell Medicine — insights from the PRISM 2.0 trial — accessed 2026-11-18

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