

Pro Senectute Digital Seniors – National Digital Skills Programme for Older Adults (Switzerland)

Digital Inclusion · Good practice · Switzerland

Quality score: 88/100

Evidence strength: Observational / pre–post

Summary

Switzerland's largest elderly welfare organisation runs digital-skills courses and Digital Coach support in 130+ cantonal offices since 2010. Its 'Digitale Senioren' study shows 88% of Swiss 65–74-year-olds have basic digital skills in 2025, more than double the 2010 figure.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-06-21

[Pro Senectute](#) — accessed 2026-06-21

[Digital Seniors 2025 – swissinfo.ch](#) — accessed 2026-06-21

[Pro Senectute — digitalization page](#) — accessed 2026-06-21

[Digital Seniors 2025 report \(ResearchGate\)](#) — accessed 2026-06-21

[The generational digital divide climbs to age 80 – swissinfo.ch](#) — accessed 2026-06-21

Cite this — Evidoria. *Pro Senectute Digital Seniors – National Digital Skills Programme for Older Adults (Switzerland)*. Persistent ID: b992f09c-f9ed-4e91-92d0-cac2b46245b2.