

Proctorio at Vrije Universiteit Amsterdam — A Cautionary Case in AI Exam-Proctoring Bias

AI in Education · Good practice · Netherlands

Quality score: 13/100

Evidence strength: Observational / pre–post

Summary

When Proctorio's face-detection anti-cheating software repeatedly failed to recognise Black student Robin Pocornie during a 2020 exam at VU Amsterdam, her complaint led to a landmark 2022 human-rights finding on algorithmic discrimination and a nuanced 2023 final ruling.

Key dimensions

Dimension	Score
Evidence of learning impact	0/3
Equity & inclusion	0/3
Transparency, ethics & data protection	1/3
Teacher capability & pedagogy	0/3
Scalability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-01

[Vrije Universiteit Amsterdam](#) — accessed 2026-08-01

[Racism and Technology Center — Robin's Case](#) — accessed 2026-08-01

[NL Times — Webcam exam software 'discriminatory'](#) — accessed 2026-08-01

[Times Higher Education — University's use of online proctor 'not discriminatory'](#) — accessed 2026-08-01

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