

Profiling the Unemployed — Poland's Constitutionally-Struck-Down Algorithmic Benefit Triage

AI in the Public Sector · Good practice · Poland

Quality score: 47/100

Evidence strength: Moderate

Summary

From 2014, ~350 Polish labour offices sorted every unemployed claimant into 1 of 3 algorithmic 'profiles'; research found 38% of offices had nothing to offer the neediest tier. Poland's Constitutional Tribunal struck the scheme down in 2018; it was abolished in 2019.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	0/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-30

[Polish Public Employment Services \(Publiczne Służby Zatrudnienia\) / Ministry of Family, Labour and Social Policy](#) — accessed 2026-07-30

[AlgorithmWatch](#) — government scraps the scoring system — accessed 2026-07-30

[Centre for Internet & Human Rights](#) — 'Can an algorithm hurt?' — accessed 2026-07-30

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