

Project Wire Up — Volunteer-Led, Home-Based Digital Literacy Training for Low-Income Older Adults in Singapore

Digital Inclusion · Good practice · Singapore

Quality score: 72/100

Evidence strength: Strong

Summary

A nonrandomised controlled trial in Singapore (TriGen & Singapore General Hospital) sent volunteers into 138 low-income older adults' homes for six sessions; digital literacy scores rose significantly vs controls ($P<.001$), though loneliness and wellbeing did not.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	0/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-22

[TriGen](#) — accessed 2026-07-22

[JMIR — Project Wire Up nonrandomized controlled trial](#) — accessed 2026-07-22

[PMC — Project Wire Up full text](#) — accessed 2026-07-22

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