

Public AI — Austria's Federal Administration Programme for GovGPT and Four Other AI Tools

AI in the Public Sector · Good practice · Austria

Quality score: 60/100

Evidence strength: Descriptive / self-reported

Summary

Austria bundled five concrete AI tools, led by the sovereign GovGPT assistant for 180,000 federal employees, under one "Public AI" programme launched March 2026. Only one tool is live so far, and no usage or productivity results have yet been published for any of them.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-19

[Federal Chancellery of Austria — Digitalisation State Secretariat, with the Federal Computing Center \(Bundesrechenzentrum\)](#) — accessed 2026-07-19

[Bundeskanzleramt: Public AI — 5 konkrete KI-Anwendungen für Österreichs Bundesverwaltung](#) — accessed 2026-07-19

[ORF: Ministerien einigten sich auf KI-Fahrplan](#) — accessed 2026-07-19

[Öffentlicher Dienst: KI-Konklave — Pröll launcht Public AI](#) — accessed 2026-07-19

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