

Rekenkamer Eindhoven's 'Van risico naar regie' — A Municipal Audit Finds a City Not Yet Able to Deploy Algorithms and AI Safely

AI in the Public Sector · Good practice · Netherlands

Quality score: 47/100

Evidence strength: Moderate

Summary

Eindhoven's municipal audit office, with PBLQ, concluded in 2025 that the city could not yet deploy algorithms and AI intelligently and safely: frameworks were missing, staff used generative AI without rules, and the council had little information. The council responded in March

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-10-26

[Rekenkamer Eindhoven \(with PBLQ\); Gemeente Eindhoven](#) — accessed 2026-10-26

[PBLQ summary of the Rekenkamer report](#) — accessed 2026-10-26

[Gemeente Eindhoven – council page](#) — accessed 2026-10-26

[Eindhoven algorithm register page](#) — accessed 2026-10-26

[Council record \(iRIS\)](#) — accessed 2026-10-26

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