

Saudi Arabia's DGA Web Accessibility Mandate — A WCAG 2.1 AA Rule That Independent Audits Show Government Sites Are Still Failing

Digital Inclusion · Good practice · Saudi Arabia

Quality score: 64/100

Evidence strength: Moderate

Summary

Saudi Arabia's DGA requires WCAG 2.1 AA on all government digital platforms, and HRSD and SDAIA publish matching policies -- yet a peer-reviewed audit found 441 violations and zero tested sites meeting even minimum WCAG Level A.

Key dimensions

Dimension	Score
Innovation level	1/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	0/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-03

[Digital Government Authority \(DGA\), with HRSD and SDAIA](#) — accessed 2026-09-03

[DGA: Web Accessibility of Government Websites](#) — accessed 2026-09-03

[Accessibility Evaluation of Saudi E-Government Systems for Teachers: A Visually Impaired User's Perspective \(MDPI\)](#) — accessed 2026-09-03

[HRSD Accessibility Policy](#) — accessed 2026-09-03

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