

Sauti ya Bajeti — Machakos County's AI WhatsApp Chatbot for Participatory Budgeting

AI in the Public Sector · Good practice · Kenya

Quality score: 33/100

Evidence strength: Descriptive / self-reported

Summary

Machakos County, Kenya launched Sauti ya Bajeti, an AI-powered WhatsApp chatbot letting residents query the county budget in plain language and vote on spending priorities — a citizen-engagement pilot whose formal evaluation is scheduled for December 2026, so outcomes are not yet

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-07-29

Institute of Public Finance (IPF), with Mzalendo Trust, Youth Senate Kenya, and Machakos County Government — accessed 2026-07-29

Open Government Partnership — Machakos AI-Powered Budget Platform — accessed 2026-07-29

Institute of Public Finance — Sauti ya Bajeti — accessed 2026-07-29

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