

Seeing AI — Microsoft's Real-Time AI Visual Assistant for Blind and Low-Vision Users

Digital Inclusion · Good practice · United States of America

Quality score: 96/100

Evidence strength: Descriptive / self-reported

Summary

Microsoft's free Seeing AI app narrates text, currency, people, barcodes and scenes in real time through a phone camera for blind and low-vision users; it reached 35+ countries and completed over 3 million tasks within its first six months.

Key dimensions

Dimension	Score
Innovation level	4/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-08

[Microsoft](#) — accessed 2026-09-08

[Seeing AI — official site](#) — accessed 2026-09-08

[Microsoft Garage — Seeing AI Wall of Fame](#) — accessed 2026-09-08

[Apple App Store — Seeing AI](#) — accessed 2026-09-08

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