

Selo de Usabilidade e Acessibilidade — Portugal's Three-Tier Certification, With Gold Requiring Usability Tests Including Disabled Users

Digital Inclusion · Good practice · Portugal

Quality score: 28/100

Evidence strength: Cautionary / limited

Summary

Portugal's state technology agency certifies websites at Bronze, Silver and Gold level; Gold requires a usability test with six participants, four of them with disabilities. Seals last 12 months. Published certification-volume or outcome data was not found.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	0/1
Documented learning	0/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-10-04

[ARTE – Agência para a Reforma Tecnológica do Estado](#) — accessed 2026-10-04

[Kit Selo — program rules](#) — accessed 2026-10-04

[Autenticação.gov.pt accessibility declaration](#) — accessed 2026-10-04

[Selo de Usabilidade e Acessibilidade](#) — accessed 2026-10-04

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