

Seniori356

Digital Inclusion · Good practice · Finland · Local

Quality score: 32/100

Evidence strength: Cautionary / limited

Summary

The City of Espoo wanted to bring senior citizens within the scope of digital services, and saw the Seniori365 service developed by students at the University of Applied Sciences Laurea. The service was developed in workshops using the service design approach and working in close

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	0/1
Evaluation evidence	0/1
Demonstrated reach	0/1
Documented learning	1/1

Evaluated by MEDICI consortium

Data sources

[MEDICI / Digital Inclusion Atlas](#) — accessed 2026-06-14

[Practice website](#) — accessed 2026-06-14

Cite this — Evidoria. *Seniori356*. Persistent ID: 40ab9c46-abf2-4b03-b975-0c15b527a60e.