

Servizio Civile Digitale — Italy's Young Volunteers as Digital Facilitators under the PNRR

Digital Inclusion · Good practice · Italy

Quality score: 8/100

Evidence strength: Cautionary / limited

Summary

Italy's recovery-plan measure 1.7.1 trains young civil-service volunteers as digital facilitators; targets are about 8,300 volunteers and 700,000 digital education initiatives, but achievement figures are not published on the programme page.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	0/1
Evaluation evidence	0/1
Demonstrated reach	0/1
Documented learning	0/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-10-04

[Department for Digital Transformation and Department for Youth Policies and Universal Civil Service](#) — accessed 2026-10-04

[Programme page](#) — accessed 2026-10-04

[Agenda Digitale](#) — accessed 2026-10-04

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