

Shortlisting in 30 Minutes — Papua New Guinea's AI-Driven Digital Recruitment System

AI in the Public Sector · Good practice · Papua New Guinea

Quality score: 53/100

Evidence strength: Moderate

Summary

Papua New Guinea's Department of Personnel Management piloted an AI system that reads CVs, checks qualifications and drafts shortlists, cutting selection from days to about 30 minutes in a one-month, 200-position trial before a 2025 national rollout.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-24

[Department of Personnel Management \(Papua New Guinea\)](#) — accessed 2026-08-24

[ABC Pacific — Papua New Guinea is racing to adopt Artificial Intelligence](#) — accessed 2026-08-24

[Islands Business — PNG rolls out digital recruitment system to tackle nepotism](#) — accessed 2026-08-24

[The National — Department launches new recruitment system](#) — accessed 2026-08-24

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