SHPIK's Accessibility Barometer — Kosovo's Annual Civil-Society Audit Finds Only 3 of 41 Public-Institution Websites Fully Accessible

Digital Inclusion · Good practice · Kosovo

Quality score: 48/100

Evidence strength: Moderate

Summary

Since 2023 Kosovo's IT professionals' association SHPIK has published a yearly accessibility barometer for public-institution websites, launched with the blind association. Only 7 of 66 sites passed in 2023, 3 of 50 in 2024 and 3 of 41 in 2026. Changing methods limit comparisons.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	0/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-18

Professional Association of Informatics of Kosovo (SHPIK), with the Association of the Blind of Kosovo (SHVK) — accessed 2026-11-18

SHPIK — Accessibility Barometer 2026 (SQ) — accessed 2026-11-18

SHPIK — Barometer of the accessibility of public institutions' websites 2023 (EN) — accessed 2026-11-18

SHPIK — Accessibility barometer 2024 (EN) — accessed 2026-11-18

UNDP — Kosovo Digital Development Profile 2025 (context on disability and e-service use) — accessed 2026-11-18

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