

SilverTech Smartphone Digital Literacy Course

Digital Inclusion · Good practice · New Zealand

Quality score: 88/100

Evidence strength: Observational / pre–post

Summary

A free smartphone course for New Zealanders aged 61+, run by Age Concern Otago at six locations, produced statistically significant gains in digital knowledge, skills and confidence ($p < 0.001$) in a University of Otago evaluation of 98 participants; 97% said it met their needs.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-15

[Age Concern Otago, evaluated with the University of Otago](#) — accessed 2026-07-15

[Journal of Applied Gerontology: An Evaluation of the New Zealand SilverTech Smartphone Course for Older Adults \(Jaye et al., 2024\)](#) — accessed 2026-07-15

[PMC open-access full text of the SilverTech evaluation](#) — accessed 2026-07-15

[Age Concern Otago: SilverTech course listings](#) — accessed 2026-07-15

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