Simplifai and NVE's 'Digital Archive Employee' in Norway's Data Protection Sandbox — Machine-Learning E-mail Archiving Cleared for Public Bodies, Model Retraining Left Unresolved

AI in the Public Sector · Good practice · Norway

Quality score: 60/100

Evidence strength: Moderate

Summary

Simplifai and Norway's energy directorate NVE tested a machine-learning tool that records and archives public-sector e-mails in Datatilsynet's sandbox. The 2023 report confirmed a legal basis for decision-support use but not for retraining the model on personal data.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-11-12

Simplifai with the Norwegian Water Resources and Energy Directorate (NVE) — accessed 2026-11-12

Datatilsynet exit report: Simplifai and NVE — Digital employee (2023) — accessed 2026-11-12

Simplifai: It is time for Digital Employees in the Public Sector (2023) — accessed 2026-11-12

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