

Singapore GovTech's A11y Team — Manual Testing With Disabled Testers Lifts Fully Accessible High-Traffic Government Websites From 61% to 73%

Digital Inclusion · Good practice · Singapore

Quality score: 92/100

Evidence strength: Strong

Summary

Under Enabling Masterplan 2030, GovTech's accessibility team (set up 2022) tests with disabled testers and trains agencies. The share of fully accessible high-traffic government websites rose from 61% (2022) to 73% (2023); the target is 100% by 2030.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-10-01

[GovTech Singapore \(Accessibility Enabling Team\) / Smart Nation and Digital Government Group](#) — accessed 2026-10-01

[MDDI speech, 10 Jan 2024](#) — accessed 2026-10-01

[GovTech: Joy Ng and a more accessible Singapore](#) — accessed 2026-10-01

[MSF: Enabling Masterplan 2030](#) — accessed 2026-10-01

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