

Singapore's LifeSG — Once-Only Life-Event Bundling Cuts Birth Registration From 60 to 15 Minutes

AI in the Public Sector · Good practice · Singapore

Quality score: 87/100

Evidence strength: Observational / pre–post

Summary

GovTech's LifeSG lets new parents register a birth, apply for Baby Bonus and enrol a library membership in one 15-minute session instead of three separate 60-minute agency visits, reusing verified data across agencies under Singapore's once-only principle.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	3/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	3/3
Governance, capability & sustainability	3/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-11

[Government Technology Agency of Singapore \(GovTech\), with the Ministry of Digital Development and Information \(MDDI\), Immigration & Checkpoints Authority \(ICA\) and Ministry of Health \(MOH\)](#) — accessed 2026-09-11

[GovTech Singapore: Moments of Life is now LifeSG – the story so far](#) — accessed 2026-09-11

[LifeSG: Birth registration and Baby Bonus application](#) — accessed 2026-09-11

[Ministry of Health Singapore: Streamlining birth and death registration processes](#) — accessed 2026-09-11

Cite this — Evidoria. *Singapore's LifeSG — Once-Only Life-Event Bundling Cuts Birth Registration From 60 to 15 Minutes*. Persistent ID: b1c16bbf-c5e1-4be2-919f-9195fb30d2b5.