

Smart Customs — Laos' AI-Enabled Digital Customs Platform

AI in the Public Sector · Good practice · Laos

Quality score: 20/100

Evidence strength: Cautionary / limited

Summary

Laos' Ministry of Finance launched 'Smart Customs,' a centralised digital customs platform combining OCR, risk-analytics and e-payment modules, piloted at Thanaleng Dry Port in 2025 and rolled out nationally on 2 June 2026 across six checkpoints; independent press confirms the la

Key dimensions

Dimension	Score
Evidence of impact / measured public value	0/3
Transparency, fairness & accountability	0/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-19

[Ministry of Finance, Lao PDR \(Customs Department\), with iQURI Tech Co., Ltd.](#) — accessed 2026-07-19

[Asia News Network: Laos Finance Ministry launches Smart Customs system](#) — accessed 2026-07-19

[Xinhua: Laos advances move toward digital gov't services](#) — accessed 2026-07-19

[The Star: 'Smart Customs' introduced to facilitate cross-border trade at Laos port](#) — accessed 2026-07-19

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