

Smoothwall's AI-Assisted Safeguarding Monitoring Reaches a Third of UK Schools

AI in Education · Good practice · United Kingdom

Quality score: 40/100

Evidence strength: Descriptive / self-reported

Summary

Leeds-based Smoothwall pairs AI text analysis with human moderators to flag self-harm, bullying, grooming and violence risk in real time across roughly a third of UK schools, while independent academics warn it curbs pupil privacy and outpaces parental awareness.

Key dimensions

Dimension	Score
Evidence of learning impact	0/3
Equity & inclusion	1/3
Transparency, ethics & data protection	2/3
Teacher capability & pedagogy	0/3
Scalability & sustainability	3/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-09-16

[Smoothwall \(Family Zone / Linewize\)](#) — accessed 2026-09-16

[Smoothwall Monitor product page](#) — accessed 2026-09-16

[Schools Week: Concerns over 'authoritarian' safeguarding software](#) — accessed 2026-09-16

[Yorkshire Post: Hackers are targeting primary school children, warns Leeds-based Smoothwall](#) — accessed 2026-09-16

[Prolific North: Smoothwall acquired for GBP75.5million](#) — accessed 2026-09-16

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