Spain's Ministry of Justice Cuts Debt-Collection Court Procedures by 161 Days With an Automation Pilot in Murcia

AI in the Public Sector · Good practice · Spain

Quality score: 53/100

Evidence strength: Observational / pre–post

Summary

Spain's Ministry of Justice automated 350,000 administrative court tasks and saved 41,000 work hours with an AI/RPA system piloted in Murcia, cutting average debt-collection (monitorio) procedure length by 161 days, while judicial decisions stay fully human-controlled.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-09-21

Ministerio de la Presidencia, Justicia y Relaciones con las Cortes (Administración de Justicia) — accessed 2026-09-21

Ministry press release (mpr.gob.es) — accessed 2026-09-21

El Economista coverage — accessed 2026-09-21

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