

SQAO AI Support Tool — WhatsApp RAG Assistant for Sierra Leone's School Quality Assurance Officers

AI in Education · Good practice · Sierra Leone

Quality score: 40/100

Evidence strength: Moderate

Summary

MBSSE and Fab Inc built a WhatsApp RAG chatbot giving Sierra Leone's school inspectors (SQAOs) instant access to census data and policy guidance on visits. A 4-week pilot with 5 officers showed strong engagement, and the report also candidly names an assignment-list glitch.

Key dimensions

Dimension	Score
Evidence of learning impact	0/3
Equity & inclusion	1/3
Transparency, ethics & data protection	2/3
Teacher capability & pedagogy	1/3
Scalability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-30

[MBSSE & Fab Inc \(SSEIP II 'Leh Wi Lan'\)](#) — accessed 2026-08-30

[Oxford Policy Management — Improving secondary education in Sierra Leone](#) — accessed 2026-08-30

[MBSSE — Leh Wi Lan programme](#) — accessed 2026-08-30

Cite this — Evidoria. *SQAO AI Support Tool — WhatsApp RAG Assistant for Sierra Leone's School Quality Assurance Officers*. Persistent ID: 113098f9-4bdb-4f28-9f28-136d547e92d5.