

State Customs Committee of Uzbekistan Uses IBM watsonx.ai and Llama 3.3 to Automate 80,000 Customs Declarations

AI in the Public Sector · Good practice · Uzbekistan

Quality score: 60/100

Evidence strength: Moderate

Summary

Uzbekistan's Customs Committee deployed IBM watsonx.ai with a Llama 3.3 model to auto-classify goods and process declarations, cutting per-declaration processing from 2-3 hours to seconds and fully automating over 80,000 declarations worth \$5 billion in 2024.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	2/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	2/3
Scalability beyond pilot	2/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-09-08

State Customs Committee of the Republic of Uzbekistan (with IBM Expert Labs and IBM Client Engineering) — accessed 2026-09-08

IBM Case Study — The Customs Committee of the Republic of Uzbekistan — accessed 2026-09-08

ePlane AI — Uzbekistan Introduces AI-Powered Customs Robot at Tashkent Airport — accessed 2026-09-08

Cite this — Evidoria. *State Customs Committee of Uzbekistan Uses IBM watsonx.ai and Llama 3.3 to Automate 80,000 Customs Declarations*. Persistent ID: 54357266-630a-48fe-b221-2da56585d21f.