

Suriname's E-Visa AI Chatbot — Launched Alongside a Public Warning About Its Own Governance Gaps

AI in the Public Sector · Good practice · Suriname

Quality score: 33/100

Evidence strength: Cautionary / limited

Summary

Suriname embedded an AI chatbot in its new e-visa platform to answer applicants' questions automatically — but at the same launch event, the government's own e-Gov director publicly warned the country still lacks an AI governance policy and flagged data-reuse risks.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	0/3
Transparency, fairness & accountability	3/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	0/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-07-13

Ministry of Foreign Affairs, International Business and International Cooperation (BIBIS), Government of the Republic of Suriname, with VFS Global — accessed 2026-07-13

Government of Suriname (gov.sr) — Nieuwe e-visa-applicatie en chatbot gelanceerd tijdens AI-bewustwordingssessie — accessed 2026-07-13

KEY NEWS SURINAME — Suriname lanceert nieuwe e-visumapplicatie en AI-chatbot tijdens bewustwordingssessie — accessed 2026-07-13

De Ware Tijd — Suriname neemt nieuwe e-visa-applicatie en chatbot in gebruik — accessed 2026-07-13

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