

Tallinn Smart City — Europe's first capital with free public transit for residents and fully digital city services

City Innovation Library · Good practice · Estonia

Quality score: 81/100

Evidence strength: Strong

Summary

Tallinn introduced free public transit for all registered residents in 2013 — Europe's first capital to do so — integrated with comprehensive digital city services built on Estonia's X-Road infrastructure. Open data, smart mobility sensors and digital participation tools make Tal

Key dimensions

Dimension	Score
Evidence of impact / measured results	2/3
Transferability / demonstrated replication	2/3
Scalability	2/3
Sustainability / continuity	3/3
Innovation	3/3
Inclusiveness / equity	3/3
Multi-stakeholder collaboration	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-06-26

[Tallinn City Government \(Tallinn Linnavalitsus\)](#) — accessed 2026-06-26

[Tallinn Smart City — official city portal](#) — accessed 2026-06-26

[e-Estonia — Tallinn and X-Road digital infrastructure](#) — accessed 2026-06-26

[OECD — Digital Government Review of Estonia](#) — accessed 2026-06-26

[EUROCITIES — Tallinn smart city profile](#) — accessed 2026-06-26

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