

Tech Savvy Seniors

Digital Inclusion · Good practice · Australia

Quality score: 88/100

Evidence strength: Descriptive / self-reported

Summary

NSW Government and Telstra joint programme offering free or low-cost digital literacy training for people aged 60+ in 100+ public libraries; over 119,000 training places since 2012; 84% of trained seniors feel confident using digital technologies.

Key dimensions

Dimension	Score
Innovation level	2/5
Sustainability (ongoing)	1/1
Evaluation evidence	1/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-06-21

[NSW Department of Communities and Justice](#) — accessed 2026-06-21

[Digital NSW Case Study](#) — accessed 2026-06-21

[NSW Government Grant Programme](#) — accessed 2026-06-21

[ECCNSW 2023 Programme Outcomes](#) — accessed 2026-06-21

[Telstra Tech Savvy Seniors](#) — accessed 2026-06-21

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