Terry — the Philippines' Bureau of Internal Revenue Builds an AI Tax-Research Assistant With Ayala

AI in the Public Sector · Good practice · Philippines

Quality score: 27/100

Evidence strength: Cautionary / limited

Summary

On 25 August 2026 the Philippines' BIR signed a six-month, no-cost agreement with Ayala Corp to build 'Terry', an AI assistant that helps revenue staff search and cite tax rulings and regulations; final enforcement and investigative decisions remain with human officers.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	0/3
Transparency, fairness & accountability	2/3
Transferability / demonstrated replication	0/3
Scalability beyond pilot	0/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

C-NAPSE web research — accessed 2026-09-23

Bureau of Internal Revenue (BIR) — accessed 2026-09-23

Inquirer.net — BIR, Ayala Corp to develop AI tax assistant — accessed 2026-09-23

Manila Bulletin coverage — accessed 2026-09-23

Daily Tribune — BIR, Ayala team up powering tax AI 'Terry' — accessed 2026-09-23

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