

TongaGPT — Tonga's World Bank-Funded AI Assistant, Announced but Not Yet Confirmed Live

AI in the Public Sector · Good practice · Tonga

Quality score: 20/100

Evidence strength: Descriptive / self-reported

Summary

Tonga's Prime Minister's Office contracted Aninver, funded by the World Bank, to build TongaGPT, an AI assistant for citizen services as part of a 2025 digital-government overhaul — but as of the latest public reporting found, it had no confirmed live launch or usage data.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	0/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	0/3
Governance, capability & sustainability	1/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-08-13

[Digital Transformation Department, Prime Minister's Office of Tonga](#) — accessed 2026-08-13

[Aninver: Aninver Wins World Bank Contract with the Prime Minister's Office of Tonga](#) — accessed 2026-08-13

[Matangi Tonga: Tonga Govt. launches digital initiatives to transform Public Services](#) — accessed 2026-08-13

[Biometric Update: Tonga launches TongaPass digital ID and government portal](#) — accessed 2026-08-13

Cite this — Evidoria. *TongaGPT — Tonga's World Bank-Funded AI Assistant, Announced but Not Yet Confirmed Live*.
Persistent ID: a0121931-c649-44cc-b78f-cf3d895997d7.