

Toolkit to Teach Library Users How to Use Skype

Digital Inclusion · Good practice · Poland · National

Quality score: 72/100

Evidence strength: Descriptive / self-reported

Summary

This good practice supports telecenters in leading events to attract new users or teach current library users a new skill on their public access computers. This particular scenario is focused on leading an event to help senior citizens learn to use Skype to stay in touch with lov

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	1/1
Evaluation evidence	0/1
Demonstrated reach	1/1
Documented learning	1/1

Evaluated by MEDICI consortium

Data sources

[MEDICI / Digital Inclusion Atlas](#) — accessed 2026-06-14

[Practice website](#) — accessed 2026-06-14

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