

# Traficom's Digital Accessibility Supervision — Statutory EN 301 549/WCAG Enforcement for Finland's Public Digital Services

Digital Inclusion · Good practice · Finland

Quality score: 88/100

Evidence strength: Strong

## Summary

Finland's regulator Traficom enforces mandatory EN 301 549/WCAG accessibility for public digital services, with binding orders and fines — helping Finland rank among the EU's most accessible e-governments (~77% in the 2024 eGovernment Benchmark).

## Key dimensions

| Dimension                | Score |
|--------------------------|-------|
| Innovation level         | 2/5   |
| Sustainability (ongoing) | 1/1   |
| Evaluation evidence      | 1/1   |
| Demonstrated reach       | 1/1   |
| Documented learning      | 1/1   |

Evaluated by C-NAPSE

## Data sources

[C-NAPSE web research](#) — accessed 2026-08-21

[Finnish Transport and Communications Agency \(Traficom\), Digital Accessibility Supervision Unit](#) — accessed 2026-08-21

[Traficom — Web accessibility requirements](#) — accessed 2026-08-21

[Comparison of accessibility of e-government websites in Europe in 2024](#) — accessed 2026-08-21

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