

TransLink Accessible Navigation Project — Six-Month NaviLens Pilot With Blind and Low-Vision Riders in Metro Vancouver

Digital Inclusion · Good practice · Canada

Quality score: 52/100

Evidence strength: Moderate

Summary

TransLink installed 16 NaviLens codes at three locations for a six-month pilot: 18 testers scanned them 2,792 times, mostly at New Westminster SkyTrain. Testers found it best in complex stations; TransLink said it had no plans to make it permanent.

Key dimensions

Dimension	Score
Innovation level	3/5
Sustainability (ongoing)	0/1
Evaluation evidence	1/1
Demonstrated reach	0/1
Documented learning	1/1

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-10-27

[TransLink \(Metro Vancouver\), CNIB, NaviLens](#) — accessed 2026-10-27

[The Tyee — TransLink app for low-vision riders](#) — accessed 2026-10-27

[Next City — An App That Helps Riders With Vision Loss Navigate Complex Transit Systems](#) — accessed 2026-10-27

[TransLink — launch announcement \(Jan 2023\)](#) — accessed 2026-10-27

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