

TRASUL+ — Kuwait's Ministry of Finance AI-Driven Correspondence System

AI in the Public Sector · Good practice · Kuwait

Quality score: 40/100

Evidence strength: Moderate

Summary

Kuwait's Ministry of Finance launched TRASUL+ in June 2025, described as the government sector's first AI-driven correspondence system, and the ministry was later recognised with an AI Excellence Award at Microsoft's October 2025 Kuwait AI Summit.

Key dimensions

Dimension	Score
Evidence of impact / measured public value	1/3
Transparency, fairness & accountability	1/3
Transferability / demonstrated replication	1/3
Scalability beyond pilot	1/3
Governance, capability & sustainability	2/3

Evaluated by C-NAPSE

Data sources

[C-NAPSE web research](#) — accessed 2026-07-19

[Ministry of Finance of Kuwait, with Microsoft](#) — accessed 2026-07-19

[Microsoft News — Microsoft hosts AI Summit in Kuwait to empower the country's AI future](#) — accessed 2026-07-19

[Kuwait Times — Finance Ministry wins 'Deal of the Year' award](#) — accessed 2026-07-19

[Kuwait Times — Kuwait leads region in government AI adoption, hosts Microsoft summit](#) — accessed 2026-07-19

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